Surprise Billing

An Overview of State and Federal Legislation

OFFICE OF LEGISLATIVE RESEARCH AND GENERAL COUNSEL

Health Reform Task Force
June 17, 2019



What?

Unexpected billing to an insured by an out-of-network provider



What?

Unexpected billing to an insured by an out-of-network provider

Where?

- In-network facilities
 - ED
 - Non-ED
- Out-of-network facilities
 - ED
 - Non-ED





What?

Unexpected billing to an insured by an out-of-network provider

Where?

- In-network facilities
 - ED
 - Non-ED
- Out-of-network facilities
 - ED
 - Non-ED
- Out-of-networks services not associated with a facility
- Ambulance
- Labs and other diagnostics





What?

Unexpected billing to an insured by ar out-of-network provider

Where?

- In-network facilities
 - ED
 - Non-ED
- Out-of-network facilities
 - ED
 - Non-ED
- Out-of-networks services not associated with a facility
- Ambulance
- Labs and other diagnostics

Who?

- ED physicians
- Ancillary providers
 - Anesthesiologists
 - Radiologists
 - Pathologists
 - Assistant surgeons
- Hospitalists
- Neonatologists

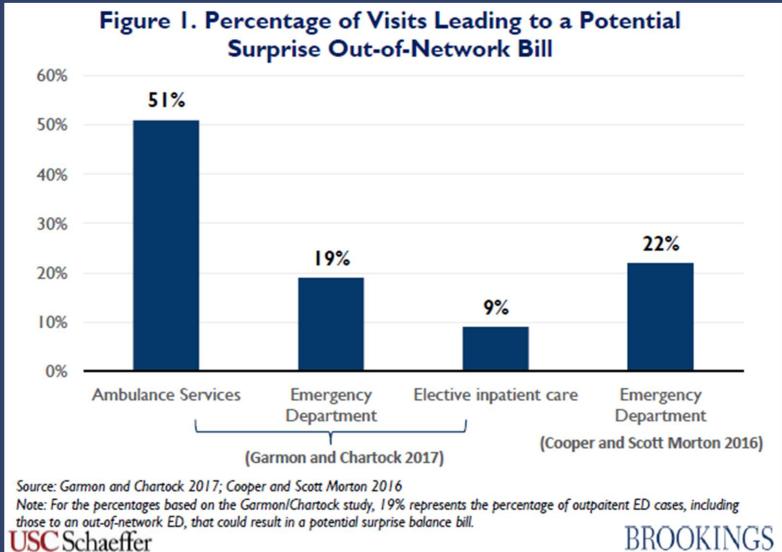




Potential Prevalence

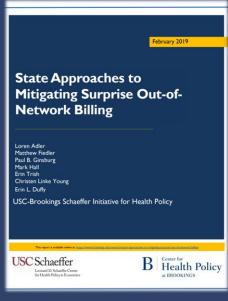


https://www.brookings.edu/wpcontent/uploads/2019/02/State-Approaches-to-Mitigate-Surprise-Billing-February-2019.pdf





Potential Significance



https://www.brookings.edu/wpcontent/uploads/2019/02/State-Approaches-to-Mitigate-Surprise-Billing-February-2019.pdf

Table I. Ratio of Charges to	Medicare Rate	s by Physician Ty	pe, CY 2016
	Median	20 th Percentile	80 th Percentile

Emergency and Ancillary Physicians			
Anesthesiology	5.51		
Emergency Medicine	4.65	_	
Diagnostic Radiology	4.02	_	
Pathology	3.43	_	
Other Specialists			
Cardiology	2.59	_	
Orthopedic Surgery	2.48	_	
General Surgery	2.39	_	
Primary Care		_	
Family Practice	2.03	_	
Internal Medicine	2.03	_	
Summary		_	
All Physicians	2.39	_	
All Emergency and Ancillary Physicians	4.03		
All Other Specialists	2.27	_	
(Not Emergency and Ancillary Physicians)			
All Primary Care	2.03	_	

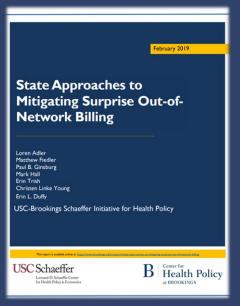
Source: Authors' analysis of Medicare Provider Utilization and Payment Data: Physician and Other Supplier Public Use Files, calendar year 2016. All Other Specialists includes all other specialist physicians included in the data, i.e., it is not restricted to only those examples listed under other specialists in the table.

USC Schaeffer





Potential Significance



https://www.brookings.edu/wpcontent/uploads/2019/02/State-Approaches-to-Mitigate-Surprise-Billing-February-2019.pdf

Table I. Ratio of Charges to Medicare	Rates by Physician Type, CY 2016
---------------------------------------	----------------------------------

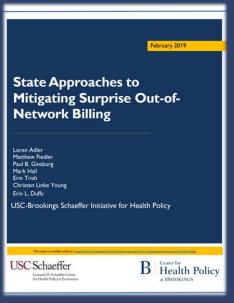
	Median	20 th Percentile	80 th Percentile
Emergency and Ancillary Physicians			
Anesthesiology	5.51	2.52	11.08
Emergency Medicine	4.65	2.79	7.50
Diagnostic Radiology	4.02	2.64	8.03
Pathology	3.43	2.25	5.10
Other Specialists			
Cardiology	2.59	1.73	4.57
Orthopedic Surgery	2.48	1.68	3.91
General Surgery	2.39	1.68	4.13
Primary Care			
Family Practice	2.03	1.38	3.82
Internal Medicine	2.03	1.39	3.45
Summary			
All Physicians	2.39	1.49	4.60
All Emergency and Ancillary Physicians	4.03	2.57	8.00
All Other Specialists	2.27	1.46	4.01
(Not Emergency and Ancillary Physicians)			
All Primary Care	2.03	1.39	3.54

Source: Authors' analysis of Medicare Provider Utilization and Payment Data: Physician and Other Supplier Public Use Files, calendar year 2016. All Other Specialists includes all other specialist physicians included in the data, i.e., it is not restricted to only those examples listed under other specialists in the table.

BROOKINGS **USC** Schaeffer



Potential Significance



https://www.brookings.edu/wpcontent/uploads/2019/02/State-Approaches-to-Mitigate-Surprise-Billing-February-2019.pdf

Table I. Ratio of Charges to Medi	icare Rate	s by Physician Ty	pe, CY 2016
	Median	20 th Percentile	80 th Percentile

	Median	20 Percentile	80 Percentile	
Emergency and Ancillary Physicians				
Anesthesiology	5.51	2.52	11.08	
Emergency Medicine	4.65	2.79	7.50	
Diagnostic Radiology	4.02	2.64	8.03	
Pathology	3.43	2.25	5.10	
Other Specialists				
Cardiology	2.59	1.73	4.57	
Orthopedic Surgery	2.48	1.68	3.91	
General Surgery	2.39	1.68	4.13	
Primary Care				
Family Practice	2.03	1.38	3.82	
Internal Medicine	2.03	1.39	3.45	
Summary				
All Physicians	2.39	1.49	4.60	
All Emergency and Ancillary Physicians	4.03	2.57	8.00	
All Other Specialists	2.27	1.46	4.01	
(Not Emergency and Ancillary Physicians)				
All Primary Care	2.03	1.39	3.54	

Source: Authors' analysis of Medicare Provider Utilization and Payment Data: Physician and Other Supplier Public Use Files, calendar year 2016. All Other Specialists includes all other specialist physicians included in the data, i.e., it is not restricted to only those examples listed under other specialists in the table.

BROOKINGS **USC** Schaeffer



Comprehensive: 9 Partial: 16

Comprehensive protections (9 states)

State Laws Protecting Against Balance Billing by Out-of-Network Providers in Emergency Departments or In-Network Hospitals

Partial protections (16 states)

No protections (25 states and D.C.)

Source: Jack Hoadley, Kevin Lucia, and Maanasa Kona, "State Efforts to Protect Consumers from Balance Billing Continue, While Momentum Builds for Federal Action," To the Point (blog), Commonwealth Fund, Jan. 18, 2019. https://doi.org/10.26099/G10E-A246, accessed 6/10/19 at https://www.commonwealthfund.org/blog/2019/state-efforts-protect-consumers-balance-billing



Comprehensive: 9 Partial: 16

State Laws Protecting Against
Balance Billing by Out-ofNetwork Providers in Emergency
Departments or In-Network
Hospitals

Type of protection

Hold Provider prohibition

23
14

Source: Jack Hoadley, Kevin Lucia, and Maanasa Kona, "State Efforts to Protect Consumers from Balance Billing Continue, While Momentum Builds for Federal Action," To the Point (blog), Commonwealth Fund, Jan. 18, 2019. https://doi.org/10.26099/G10E-A246, accessed 6/10/19 at https://www.commonwealthfund.org/blog/2019/state-efforts-protect-consumers-balance-billing



Comprehensive: 9 Partial: 16

State Laws Protecting Against
Balance Billing by Out-ofNetwork Providers in Emergency
Departments or In-Network
Hospitals

Type of protection

State-specific method for payment

Hold Provider harmless prohibition

Payment standard Dispute resolution process

23 14 6 10

Source: Jack Hoadley, Kevin Lucia, and Maanasa Kona, "State Efforts to Protect Consumers from Balance Billing Continue, While Momentum Builds for Federal Action," To the Point (blog), Commonwealth Fund, Jan. 18, 2019. https://doi.org/10.26099/G10E-A246, accessed 6/10/19 at https://www.commonwealthfund.org/blog/2019/state-efforts-protect-consumers-balance-billing



Comprehensive: 9 Partial: 16

State Laws Protecting Against
Balance Billing by Out-ofNetwork Providers in Emergency
Departments or In-Network
Hospitals



Type of protection

State-specific method for payment

Hold Provider prohibition

Payment Dispute resolution process

23

14

6

10

Source: Jack Hoadley, Kevin Lucia, and Maanasa Kona, "State Efforts to Protect Consumers from Balance Billing Continue, While Momentum Builds for Federal Action," To the Point (blog), Commonwealth Fund, Jan. 18, 2019. https://doi.org/10.26099/G10E-A246, accessed 6/10/19 at https://www.commonwealthfund.org/blog/2019/state-efforts-protect-consumers-balance-billing



Comprehensive: 9 Partial: 16

State Laws Protecting Against
Balance Billing by Out-ofNetwork Providers in Emergency
Departments or In-Network
Hospitals

	Type manage pla	d care	Type of p	protection	State-specific method for payment		
Emergency department	Nonemergency care in network hospital	НМО	PPO	Hold harmless	Provider prohibition	Payment standard	Dispute resolution process
22	17	25	21	23	14	6	10

Source: Jack Hoadley, Kevin Lucia, and Maanasa Kona, "State Efforts to Protect Consumers from Balance Billing Continue, While Momentum Builds for Federal Action," To the Point (blog), Commonwealth Fund, Jan. 18, 2019. https://doi.org/10.26099/G10E-A246, accessed 6/10/19 at https://www.commonwealthfund.org/blog/2019/state-efforts-protect-consumers-balance-billing



Comprehensive: 9 Partial: 16

State Laws Protecting Against
Balance Billing by Out-ofNetwork Providers in Emergency
Departments or In-Network
Hospitals

State		Type manage pla	d care	Type of p	protection	State-specific method for payment		
	Emergency department	Nonemergency care in network hospital	НМО	PPO	Hold harmless	Provider prohibition	Payment standard	Dispute resolution process
	22	17	25	21	23	14	6	10
Comprehensiv	e approach (9 sta	ates)						
California	\checkmark	\checkmark	\checkmark	√ (a)	\checkmark	\checkmark	√ (m)	(n)
Connecticut	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	
Florida	\checkmark	\checkmark	\checkmark	✓	\checkmark	\checkmark	√ (b)	✓
Illinois	\checkmark	\checkmark	\checkmark	√	√(c)	√ (d)		✓
Maryland	\checkmark	\checkmark	\checkmark	√	√ (e)	√ (d)	√ (e)	
New Hampshire	√ (k)	\checkmark	✓	✓		\checkmark		✓
New Jersey	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark		√ (o)
New York	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	√ (d)		√ (p)
Oregon	√ (k)	\checkmark	\checkmark	✓		\checkmark	\checkmark	

Source: Jack Hoadley, Kevin Lucia, and Maanasa Kona, "State Efforts to Protect Consumers from Balance Billing Continue, While Momentum Builds for Federal Action," To the Point (blog), Commonwealth Fund, Jan. 18, 2019. https://doi.org/10.26099/G10E-A246, accessed 6/10/19 at https://www.commonwealthfund.org/blog/2019/state-efforts-protect-consumers-balance-billing



Comprehensive: 9 Partial: 16

State Laws Protecting Against Balance Billing by Out-of-Network Providers in Emergency Departments or In-Network Hospitals

Source: Jack Hoadley, Kevin Lucia, and Maanasa Kona, "State Efforts to Protect Consumers from Balance Billing Continue, While Momentum Builds for Federal Action," To the Point (blog), Commonwealth Fund, Jan. 18, 2019. https://doi.org/10.26099/G10E-A246, accessed 6/10/19 at https://www.commonwealthfund.org/blog/2019/state-efforts-protect-consumers-balance-billing

State	Setting		manage	Type of managed care plan		Type of protection		ific method for yment
	Emergency department	Nonemergency care in network hospital	НМО	PPO	Hold harmless	Provider prohibition	Payment standard	Dispute resolution process
Limited approa	ch (16 states)							
Arizona	√ (k)	√(s)	√ (t)	√ (q)	\checkmark	(r)		(1)
Colorado	\checkmark	\checkmark	\checkmark	\checkmark	✓			
Delaware	√ (f)		\checkmark	\checkmark	\checkmark	\checkmark		\checkmark
Indiana	\checkmark		\checkmark		✓	\checkmark		
Iowa	\checkmark		✓	\checkmark	√			
Maine		√ (j)	\checkmark	\checkmark	✓	\checkmark	\checkmark	
Massachusetts		\checkmark	✓	\checkmark	✓			
Minnesota		√ (j)	\checkmark	\checkmark	√			\checkmark
Mississippi	\checkmark	\checkmark	\checkmark	\checkmark	✓	√(d)		
New Mexico	\checkmark		✓	\checkmark	✓			
North Carolina	✓		\checkmark	\checkmark	✓			
Pennsylvania	\checkmark		\checkmark	√ (g)	✓			
Rhode Island	\checkmark	\checkmark	\checkmark		✓			
Texas	\checkmark	\checkmark	√(h)		✓			(1)
Vermont	✓		\checkmark	\checkmark	✓			
West Virginia	\checkmark		\checkmark		√			



Comprehensive: 9 Partial: 16

State Laws Protecting Against Balance Billing by Out-of-Network Providers in Emergency Departments or In-Network Hospitals

Source: Jack Hoadley, Kevin Lucia, and Maanasa Kona, "State Efforts to Protect Consumers from Balance Billing Continue, While Momentum Builds for Federal Action," To the Point (blog), Commonwealth Fund, Jan. 18, 2019. https://doi.org/10.26099/G10E-A246, accessed 6/10/19 at https://www.commonwealthfund.org/blog/2019/state-efforts-protect-consumers-balance-billing

Data: Data collection and analysis as of January 2019 by researchers at the Center on Health Insurance Reforms, Georgetown University Health Policy Institute.

Notes:

- (a) In California, balance-billing protections in the emergency department setting apply only to those plans regulated by the California Department of Managed Care, which includes HMOs and most PPOs.
- (b) In Florida, payment standards apply to PPOs, but for HMOs they apply only for nonnetwork providers of emergency services.
- (c) In Illinois, protections apply only to facility-based providers.
- (d) In Illinois, Maryland, and Mississippi, balance-billing protections attach when the consumer assigns the benefit to the provider. The linkages to assignment apply to PPOs in Maryland only. In New York, assignment of benefits is required only in nonemergency cases in in-network hospitals in New York, but not in any other settings.
- (e) In Maryland the hold harmless and payment standards for PPOs apply only to on-call physicians and hospital-based physicians who obtain assignment of benefits. They apply to HMO providers in all situations.
- (f) In Delaware, balance-billing protections in the emergency department setting also apply to services originated in a hospital emergency facility or comparable facility following treatment or stabilization of an emergency medical condition as approved by the insurer with respect to services performed by nonnetwork providers, provided that the insurer is required to approve or disapprove coverage of poststabilization care.
- (g) In Pennsylvania, emergency service balance-billing protections apply only to HMOs and PPOs that require gatekeepers.
- (h) In Texas, HMO and EPO members must be held harmless, but those in PPOs may be balance-billed. State law requires PPOs to disclose the possibility of balance billing to consumers and allows consumers to pursue dispute resolution for amounts of \$500 or greater. Also, PPOs must base payments on usual and customary billed charges in emergency settings or those where no in-network provider is reasonably available. This minimum payment amount is designed to minimize the use of balance billing.
- (i) In Maine, the protection does not include a bill for health care services received by an enrollee when a network provider was available to render the services and the enrollee knowingly elected to obtain the services from another provider who was out of network.
- (j) In Minnesota, the protection applies when the service is provided because of unavailability of a participating provider or without the enrollee's knowledge or because of the need for unforeseen services arising at the time the service is rendered.
- (k) In Arizona, New Hampshire, and Oregon, the protection applies only for emergency services provided by a nonparticipating provider in a network hospital.
- (I) In Arizona and Texas, a dispute-resolution process is available for claims exceeding a specified amount.
- (m) In California, the payment standard is less specific in situations involving emergency services.
- (n) California has available a dispute-resolution process for out-of-network care at network facilities if the regular process for applying the payment standard fails in some way. The state also has a voluntary, nonbinding dispute-resolution process for emergency services, but it has never been used.
- (o) In New Jersey, there is a \$1,000 threshold for invoking the dispute-resolution process, but the consumer is held harmless even if dispute resolution is not used.
- (p) In New York, certain emergency services (specified by CPT codes) are exempt from the independent dispute-resolution process if the bill does not exceed 120 percent of the usual and customary cost and the fee disputed is \$672.01 (adjusted annually for inflation rates) or less after any applicable coinsurance, copayment, and deductible. The consumer is held harmless for emergency services even if dispute resolution is not used.
- (q) In Arizona, protections apply only to health plans that cover out-of-network care.
- (r) In Arizona, providers are not prohibited from balance billing PPO members. But in cases where a dispute-resolution process is used, a balance bill cannot be submitted after the arbitrator has made a decision.
- (s) In Arizona, protection in nonemergency situations is contingent on disclosure to the consumer. But if the consumer declines to agree to the disclosure, the protections still apply. (t) According to state interpretation, the Arizona protection covers enrollees in HMOs.

Source: Jack Hoadley, Kevin Lucia, and Maanasa Kona, "State Efforts to Protect Consumers from Balance Billing Continue, While Momentum Builds for Federal Action," *To the Point* (blog), Commonwealth Fund, Jan. 18, 2019. https://doi.org/10.26099/G10E-A246



Transparency Requirements

Additional State Laws
Addressing Balance Billing by
Out-of-Network Providers

Transparency re	equirements for	providers
Requires notice that out-of-network services or fees may be charged (where applicable).	Requires patient authorization prior to receipt of out-of-network services in the case of non-emergency situations.	Requires distribution of cost estimates, including out- of-network costs, upon request.
1 x	3 x	5
х		x
X		

Source: Comprehensive State Laws Enacted to Address Surprise Balance Billing. National Academy for State Health Policy, Updated March 14, 2019. Accessed June 2019 at https://nashp.org/wpcontent/uploads/2019/03/Surprise-Billing-Laws-Chart-final-for-pdf-3.14.19.pdf.



Transparency Requirements

Additional State Laws
Addressing Balance Billing by
Out-of-Network Providers

Transparency Transparency requirements for providers requirements for carriers Requires Requires patient Requires distribution Requires authorization distribution of Requires notice that monthly prior to cost educational out-of-network (at estimates, receipt of outmaterials services or fees may minimum) of-network including outexplaining be charged (where provider services in the of-network out-ofapplicable). directory case of noncosts, upon network updates. benefits and emergency request. situations. risks. 3 5 5 X X

Source: Comprehensive State Laws Enacted to Address Surprise Balance Billing. National Academy for State Health Policy, Updated March 14, 2019. Accessed June 2019 at https://nashp.org/wpcontent/uploads/2019/03/Surprise-Billing-Laws-Chart-final-for-pdf-3.14.19.pdf.



Transparency Requirements

*Updated March 14, 2019

Additional State Laws
Addressing Balance Billing by
Out-of-Network Providers



Comprehensive State Laws Enacted to Address Surprise Balance Billing

States have taken various legislative approaches to protect consumers from surprise balance billing, from outright prohibitions on surprise balance billing in certain circumstances to transparency requirements that enhance consumer education and awareness of out-of-network health care services. This chart highlights multiple provisions that states have enacted to create comprehensive strategies to regulate surprise balance billing.

	Prohibits billing in excess of in-network rates in the case of surprise bills consumers			Transparency re	equirements for	providers	Transpa requirements		Creates a dispute	
	For emergency services	For non- emergency services ¹	harmless in the case of surprise billing disputes between providers and carriers.	surprise balance bills.	Requires notice that out-of-network services or fees may be charged (where applicable).	Requires patient authorization prior to receipt of out- of-network services in the case of non- emergency situations.	Requires distribution of cost estimates, including out- of-network costs, upon request.	Requires distribution of educational materials explaining out-of- network benefits and risks.	Requires monthly (at minimum) provider directory updates.	resolution process, governed by the state or an independent entity, to resolve surprise balance bills.
CA	x	x	х	Greater of: ² • Average contracted rate • 125% of Medicare charges	1	3 x	5	5 x	7 x	х
ст	х	х	x	Greater of: Amount carrier would pay an in- network provider The usual, customary and reasonable rate Medicare rate	x		x		x	
FL	х	Х	X	The lesser of:	X			х	х	X

Source: Comprehensive State Laws Enacted to Address Surprise Balance Billing. National Academy for State Health Policy, Updated March 14, 2019. Accessed June 2019 at https://nashp.org/wp-content/uploads/2019/03/Surprise-Billing-Laws-Chart-final-for-pdf-3.14.19.pdf.



Prohibits billing in excess of in-network

rates in the case of

Holds

Transparency Requirements

Transparency

requirements for carriers

*Updated March 14, 2019

Additional State Laws Addressing Balance Billing by **Out-of-Network Providers**

surprise bills consumers Creates a dispute harmless in Requires Requires resolution process, Sets the case of patient Requires distribution governed by the reimbursement Requires distribution of surprise authorization state or an standards for Requires notice that monthly billing prior to cost educational independent surprise balance out-of-network For non-(at receipt of outestimates, materials disputes entity, to resolve services or fees may minimum) emergency emergency surprise balance between of-network including outexplaining be charged (where provider services services1 providers of-network bills. services in the out-ofapplicable). directory and carriers. case of noncosts, upon network updates. benefits and emergency request. situations. risks. The provider's charges The usual and customary provider charges for similar services in the community where the services were provided The charge mutually agreed to by the carrier and the provider X³ X⁴ IL X X X X Fees will be based on the commercially reasonable value. based on payments X5 NH X for similar services from New Hampshire insurance carriers to New Hampshire

Transparency requirements for providers

Source: Comprehensive State Laws Enacted to Address Surprise Balance Billing, National Academy for State Health Policy, Updated March 14. 2019. Accessed June 2019 at https://nashp.org/wpcontent/uploads/2019/03/Surprise-Billing-Laws-Chart-final-for-pdf-3.14.19.pdf.



Prohibits billing in excess of in-network

rates in the case of

surprise bills

For non-

emergency

For

emergency

Holds

consumers

harmless in

the case of

surprise

billing

disputes

Sets

reimbursement

standards for

surprise balance

Transparency Requirements

Transparency

requirements for carriers

Requires

monthly

(at

minimum)

Requires

distribution

educational

materials

Requires

distribution of

cost

estimates,

*Updated March 14, 2019

Creates a dispute resolution process,

governed by the

state or an

independent

entity, to resolve

Additional State Laws Addressing Balance Billing by **Out-of-Network Providers**

> between of-network including outexplaining surprise balance services services1 be charged (where provider providers of-network out-ofbills. services in the applicable). directory and carriers. network case of noncosts, upon updates. request. benefits and emergency situations. risks. health care providers. NI If a provider and carrier cannot agree on a fee, an independent arbiter will make a determination of cost considering: · The level of training. education, and experience of the health care X X professional The provider's usual charge comparable services The circumstances and complexity of the particular case

Requires notice that

out-of-network

services or fees may

Transparency requirements for providers

Requires

patient

authorization

prior to

receipt of out-

Source: Comprehensive State Laws Enacted to Address Surprise Balance Billing, National Academy for State Health Policy, Updated March 14. 2019. Accessed June 2019 at https://nashp.org/wpcontent/uploads/2019/03/Surprise-Billing-Laws-Chart-final-for-pdf-3.14.19.pdf.



Transparency Requirements

Additional State Laws Addressing Balance Billing by **Out-of-Network Providers**

*Updated March 14, 2019 Prohibits billing in excess of in-network Transparency Transparency requirements for providers rates in the case of Holds requirements for carriers surprise bills consumers Creates a dispute resolution process, harmless in Requires Requires Sets patient distribution governed by the the case of Requires reimbursement Requires distribution of surprise authorization state or an standards for Requires notice that monthly educational independent billing prior to cost For nonsurprise balance out-of-network (at disputes receipt of outestimates, materials entity, to resolve services or fees may minimum emergency emergency between of-network including outexplaining surprise balance services services1 be charged (where provider providers services in the of-network out-ofbills. applicable). directory and carriers. network case of noncosts, upon updates. benefits and request. emergency situations. risks. Individual patient characteristics The average in-network NJ and out-ofnetwork amounts paid by the carrier If a provider and carrier cannot agree on a fee, an independent arbiter will make a determination of cost considering: Provider training. NY X X X X education, experience, and usual charge for disputed services circumstances of the case

Source: Comprehensive State Laws Enacted to Address Surprise Balance Billing, National Academy for State Health Policy, Updated March 14. 2019. Accessed June 2019 at https://nashp.org/wpcontent/uploads/2019/03/Surprise-Billing-Laws-Chart-final-for-pdf-3.14.19.pdf.



Transparency Requirements

Additional State Laws
Addressing Balance Billing by
Out-of-Network Providers

2-									*Upd	ated March 14, 20:	19		
	Prohibits billing in excess of in-network rates in the case of Holds surprise bills consume				Transparency requirements for providers			Transpa requirements	A STATE OF THE STA				
	For emergency services	For non- emergency services ¹	consumers harmless in the case of surprise billing disputes between providers and carriers.	harmless in the case of surprise billing disputes between providers	harmless in the case of surprise billing disputes between providers	Sets reimbursement standards for surprise balance bills.	Requires notice that out-of-network services or fees may be charged (where applicable).	Requires patient authorization prior to receipt of out-of-network services in the case of non-emergency situations.	Requires distribution of cost estimates, including out- of-network costs, upon request.	Requires distribution of educational materials explaining out-of- network benefits and risks.	Requires monthly (at minimum) provider directory updates.	Creates a dispute resolution process, governed by the state or an independent entity, to resolve surprise balance bills.	
				 The usual and customary cost of service Disparities between the provider's fee and that paid by the carrier for similar services 									
OR	x	x	x	Rates set under the Oregon regulatory authority. ⁶	x								

¹ Except as otherwise noted, this applies when out-of-network services were received in an in-network facility and patients were either 1) not given notice that services would be performed by an out-of-network provider, or 2) not given the ability to choose an in-network provider.

Source: Comprehensive State Laws Enacted to Address Surprise Balance Billing. National Academy for State Health Policy, Updated March 14, 2019. Accessed June 2019 at https://nashp.org/wp-content/uploads/2019/03/Surprise-Billing-Laws-Chart-final-for-pdf-3.14.19.pdf.

² Applies in the case of non-emergency services only.

³ Specifies the law applies to radiology, anesthesiology, pathology, emergency physician, or neonatology providers.

⁴ Required the Department of Insurance to publish an approved list of arbitrators for provider billing disputes.

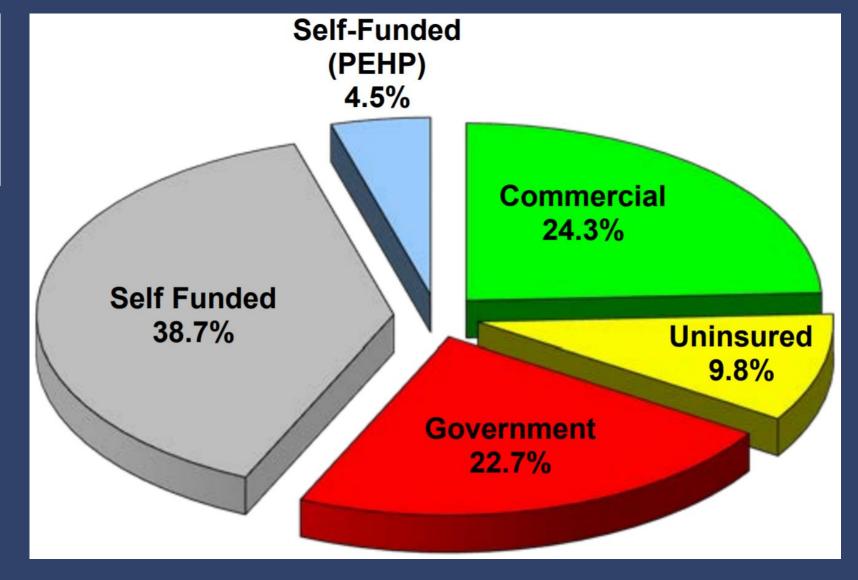
^{- 5} Limited to providers performing anesthesiology, radiology, emergency medicine, or pathology services.

⁶ Current rates are available at: https://dfr.oregon.gov/help/committees-workgroups/Pages/balancebilling-reimbursment-rac.aspx



State Regulatory Reach

Table 1. Estimate of Health Insurance Coverage for 2017			
Coverage Type	Population Estimate	Percent of Population	
Government Sponsored Plans	703,277	22.7%	
Medicare	371,770	12.0%	
Medicaid	298,251	9.6%	
Children's Health Insurance Program (CHIP)	19,651	0.6%	
Primary Care Network (PCN)	13,605	0.4%	
Employer Sponsored Self-Funded Plans	1,340,238	43.2%	
Plans Administered by Commercial Insurers	708,093	22.8%	
Public Employee Health Program (PEHP)	139,377	4.5%	
Federal Employee Health Benefit Plan (FEHBP)	114,497	3.7%	
Other Known Self-Funded Plans	63,236	2.0%	
Other Self-Funded Plans (Estimated)	315,035	10.2%	
Commercial Health Insurance Plans	754,318	24.3%	
Group	548,326	17.7%	
Individual	205,992	6.6%	
Uninsured	304,000	9.8%	
Total	3,101,833	100.0%	



Source: 2018 Health Insurance Market Report. Utah Insurance Department, pp. 2-3. https://insurance.utah.gov/wpcontent/uploads/2018HealthMarketRe port.pdf



Three Proposals

	No Surprises Act House Draft May 13	Stopping the Outrageous Practice of Surprise Bills Act of 2019 Senate Bill May 16	Lower Health Care Costs Act Senate Draft May 23
ERISA Self-Insured (federally regulated)	Congress	Congress	Congress
Fully-Insured (state regulated)	State override	State override	State override

- 1. "Employee Benefits & Executive Legislative & Public Policy Advisory: No Surprise, Congress Focuses on Surprise Billing." Alston & Bird, June 7, 2019. hts/publications/2019/06/surpri
- 2. "Surprise Billing Comparison: What you Need to Know (Updated June 10. 2019)." McDermott+Consulting, June 10, nsights/surprise-billingcomparison-what-you-need-knowupdated/



Three Proposals

Derived from

- 1. "Employee Benefits & Executive Compensation and Health Care Legislative & Public Policy Advisory: No Surprise, Congress Focuses on Surprise Billing." Alston & Bird, June 7, 2019. https://www.alston.com/en/insig hts/publications/2019/06/surpri
- "Surprise Billing Comparison:
 What you Need to Know (Updated
 June 10, 2019)."
 McDermott+Consulting, June 10,
 2019.
 https://www.mcdermottplus.com/insights/surprise-billing-comparison-what-you-need-know-updated/

	No Surprises Act House Draft May 13	Stopping the Outrageous Practice of Surprise Bills Act of 2019 Senate Bill May 16	Lower Health Care Costs Act Senate Draft May 23
Payment of Out of Network Providers	Median contracted rate No arbitration specified	Median in-network Arbitration (baseball-style, 30-days)	 In-network facilities All practitioners, diagnostic services & labs must be in-network (either contracted with or billed through facility, with no balance billing) Out-of network facilities ER services Median contracted rate if no resolution Post-ER services Apparently #2 or #3 <=\$750: median contracted rate >\$750: IDR + arbitration (baseball-style) Median contracted rate



Three Proposals

	No Surprises Act House Draft May 13	Stopping the Outrageous Practice of Surprise Bills Act of 2019 Senate Bill May 16	Lower Health Care Costs Act Senate Draft May 23
Cost Sharing for Out-of-Network ER Services	In-network cost sharing No balance billing	In-network cost sharing No balance billing	In-network cost sharing No balance billing
	In-network cost sharing Balance billing OK with: Notice Consent Charges estimate Does not apply to: Emergency providers Anesthesiologists Pathologists Neonatologists		
Cost Sharing for	Assistant surgeons		
Out-of-Network	Hospitalists		
Non-ER Services	Intensivists	In-network cost sharing	In-network cost sharing
at In-Network Facility	Others	No balance billing	No balance billing

- 1. "Employee Benefits & Executive Legislative & Public Policy Advisory: No Surprise, Congress Focuses on Surprise Billing." Alston & Bird, June 7, 2019. hts/publications/2019/06/surpri
- 2. "Surprise Billing Comparison: What you Need to Know (Updated June 10. 2019)." McDermott+Consulting, June 10, nsights/surprise-billingcomparison-what-you-need-know-

updated/



Three Proposals

	No Surprises Act House Draft May 13	Stopping the Outrageous Practice of Surprise Bills Act of 2019 Senate Bill May 16	Lower Health Care Costs Act Senate Draft May 23
		Report expected cost sharing within 48 hrs.	Patient directories online or within 24 hrs.
		Online price information by site of care	Patient protection for directory misinformation
Transparency – Insurers	No provision	Report OON claims info. to HHS	Cost sharing estimate within 48 hrs., including related services
			Cost sharing estimate within 48 hrs., including related services
Transparency – Providers	No provision	Report expected cost sharing within 48 hrs., Including related services	List of services at discharge
Transparency – Hospitals		Ancillary services (lab techs, phlebotomists, other technicians) must be included	
	No provision	in hospital bill	List of services at discharge

Derived from

- "Employee Benefits & Executive Compensation and Health Care Legislative & Public Policy Advisory: No Surprise, Congress Focuses on Surprise Billing." Alston & Bird, June 7, 2019. https://www.alston.com/en/insig hts/publications/2019/06/surprise billing.
- "Surprise Billing Comparison:
 What you Need to Know (Updated
 June 10, 2019)."
 McDermott+Consulting, June 10,
 2019.
 https://www.mcdermottplus.com/i
 nsights/surprise-billing comparison-what-you-need-know-updated/



Three Proposals

	No Surprises Act House Draft May 13	Stopping the Outrageous Practice of Surprise Bills Act of 2019 Senate Bill May 16	Lower Health Care Costs Act Senate Draft May 23
Air Ambulance	No provision	No provision	Break out costs of travel, services, and supplies
Penalties	Yes	Yes	Yes

- 1. "Employee Benefits & Executive Legislative & Public Policy Advisory: No Surprise, Congress Focuses on Surprise Billing." Alston & Bird, June 7, 2019. hts/publications/2019/06/surpri
- 2. "Surprise Billing Comparison: What you Need to Know (Updated June 10. 2019)." McDermott+Consulting, June 10, nsights/surprise-billingcomparison-what-you-need-knowupdated/

OFFICE OF LEGISLATIVE RESEARCH AND GENERAL COUNSEL

Health Reform Task Force June 17, 2019